

RelaisILL – Document Delivery and Interlibrary Loan Requests

RelaisILL is IDRC's document delivery and interlibrary loan request tracking system.

Note: IDRC-funded Researchers can only request articles and book chapters.

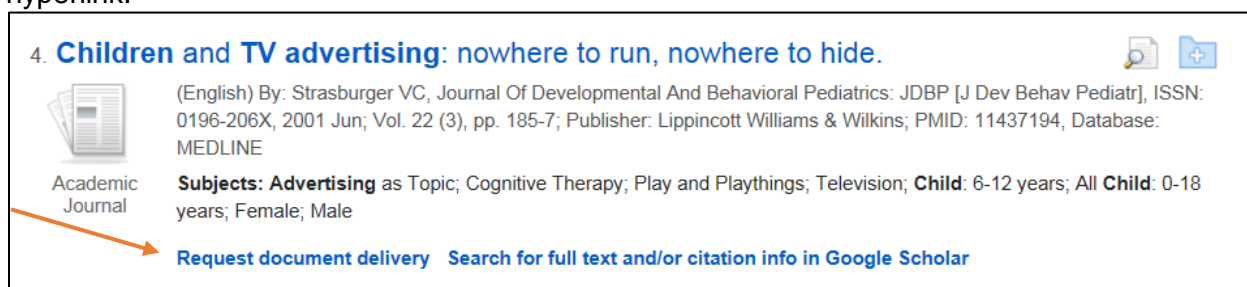
Follow these steps to submit orders:

1. Access and Login

You can access RelaisILL from the [Electronic Collection Catalogue](#) or via the [RelaisILL portal](#).

Electronic Collection Catalogue:

Once you have searched and found the article, click on the "Request document delivery" hyperlink.



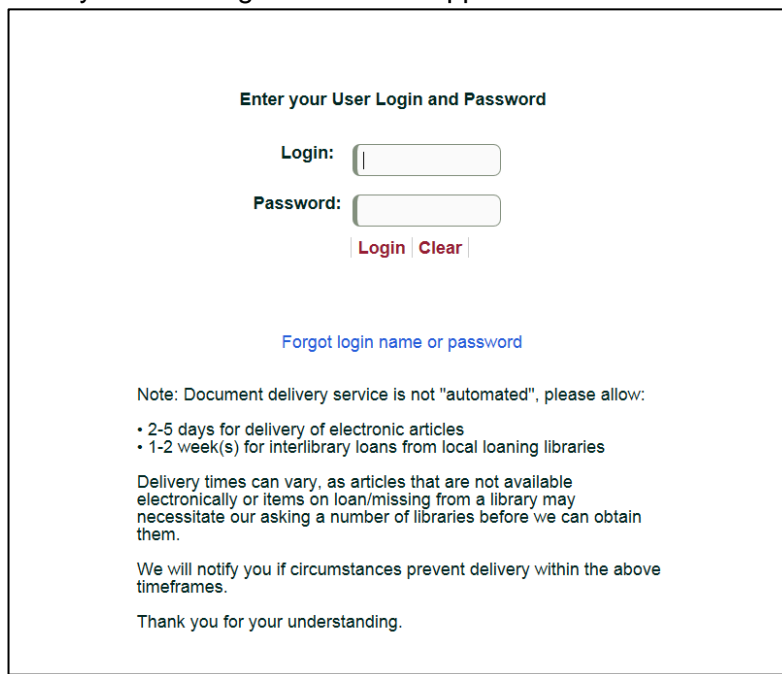
4. **Children and TV advertising: nowhere to run, nowhere to hide.**

(English) By: Strasburger VC, Journal Of Developmental And Behavioral Pediatrics: JDBP [J Dev Behav Pediatr], ISSN: 0196-206X, 2001 Jun; Vol. 22 (3), pp. 185-7; Publisher: Lippincott Williams & Wilkins; PMID: 11437194, Database: MEDLINE

Academic Journal **Subjects:** Advertising as Topic; Cognitive Therapy; Play and Playthings; Television; **Child:** 6-12 years; All **Child:** 0-18 years; Female; Male

[Request document delivery](#) [Search for full text and/or citation info in Google Scholar](#)

The 'Document Delivery Service' login screen will appear.



Enter your User Login and Password

Login:

Password:

[Login](#) [Clear](#)

[Forgot login name or password](#)

Note: Document delivery service is not "automated", please allow:

- 2-5 days for delivery of electronic articles
- 1-2 week(s) for interlibrary loans from local loaning libraries

Delivery times can vary, as articles that are not available electronically or items on loan/missing from a library may necessitate our asking a number of libraries before we can obtain them.

We will notify you if circumstances prevent delivery within the above timeframes.

Thank you for your understanding.

1. Enter your **Relais User Login** and **User Password**.
These are not your network ID and network password. Forgot your login credentials?
Contact researchsupport@idrc.ca.
2. Click **Login**.

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2. Complete the Request Form

- a) Enter as much information as possible. The form will be populated if your request is made through the **Electronic Collection Catalogue** using the **'Request Document Delivery'** link.

Enter as much information as possible and click Submit.
All fields marked with an asterisk (*) are required.

Journal Title: *	Journal of Developmental and Behavioral Pediatrics : JDBP			
Author of Publication:				
Article Title: *	Children and TV advertising: nowhere to run, nowhere to hide.			
Article Author: *	Strasburger VC			
Sub-Title:				
Series Title:				
Volume:	22	Pages:	185 -	
Issue:	3	ISSN:		
Edition:				
Publication Date:	20010601			
Publisher:				
Place of Publication:				
Patron Notes:				
Publication Type:	Journal			
Service Type:	Copy	Contact Phone:		
Delivery Method:	E-mail	Messaging Method:	E-mail	
Delivery Address: *	jcassone@jdrcc.ca		Messaging Address: *	jcassone@jdrcc.ca
Pickup Location:	(None)			
First Name:	JULIE	Surname:	CASSONE	
Department:	(None)			
Institution:				
Street:	150 Kent St PO Box 8500			
City:	Ottawa	Country:	Canada	
State/Province:	ON	Zip/Postal Code:	K1G 3H9	

* I acknowledge that this single copy will be used solely for the purposes of research, private study, criticism, or review, and agree not to scan or make further copies for redistribution without the consent of the copyright holder.

[Submit](#) | [Reset](#)

The personal information collected on this form is solely to administer and provide library services and for no other purpose. If you have any questions about the collection or use of this information, please contact the Document Delivery Service.

Please contact us if you have further questions or need assistance with your request.

- b) You must **agree to the terms and conditions** in order to submit your request.
- c) Click the **Submit** button to send your request for processing. A patron request number (PAT) will be assigned to your request, and an email will be sent to you confirming that your request was entered into the system. Any further communications regarding your request will refer to this PAT number.

Note: Only the title field is mandatory. It is useful, however, to include an author and the date of the publication as well as edition, volume and issue information.

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3. Viewing Requests

When logged into the system, the **My Requests** function allows you to view all requests. **My Requests** is available from the left navigation bar:

- **All Requests** – allows you to view a comprehensive history of your requests (i.e. pending and completed requests)
- **Open Requests** – allows you to view pending requests.

The following image shows a sample list of **All Requests**:

The screenshot shows the 'All requests (3)' page. On the left is a navigation sidebar with links: Add Request, Article, Book, Book Chapter, My Requests (with a sub-link 'All Requests' highlighted by an orange arrow), Open Requests, Contact, and Document Delivery Service. The main content area displays a table with the following data:

Request Number	Title	Author	Submitted On	Due Date	Status Date	Status
+ PAT-10008113	JOURNAL OF DEVELOPMENTAL AND BEHAVIORAL PEDIATRICS : JDBP		Jul 15, 2015 10:35 AM			Unfilled
+ PAT-10007902	ANNALS OF BOTANY		Jun 02, 2015 01:44 PM			Unfilled
+ PAT-10007901	ANNALS OF BOTANY		Jun 02, 2015 01:42 PM			Unfilled

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4. Request Follow-up

Users can contact IDRC's document delivery staff directly from a request record.

The screenshot shows the 'Message Request' dialog box overlaid on the 'All requests (3)' page. The dialog box contains the following information:

Message Request

Request Number: PAT-10007902

Message:

The background page shows the same table as in the previous screenshot, but with the second row (PAT-10007902) highlighted in yellow. Below the table, the following details are visible:

Title / Title of Article: ANNALS OF BOTANY / ONE HUNDRED AND TWENTY-FIVE YEARS OF THE ANNALS OF BOTANY. PART 1: THE FIRST 50 YEARS (1887-1936)

Author / Author of Article: / JACKSON, MICHAEL B.

ISBN / ISSN: / 0305-7364

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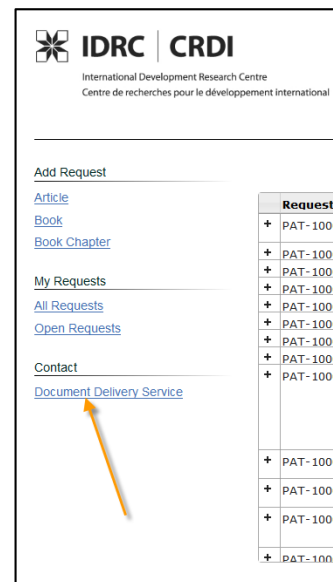
To send a message to Document Delivery staff:

1. Select a **Request Number**.
2. Click **Message** (located on the bottom right).
3. Enter your message and click **Submit**.

You can also use the '**Document Delivery Service**' link located just below the '**Contact**' header.

If you have any questions, please do not hesitate to contact docdeliv@idrc.ca.

Research Support
+1 613-696-2578



The screenshot shows the IDRC | CRDI website header with the text "International Development Research Centre" and "Centre de recherches pour le développement international". Below the header, there are several navigation sections: "Add Request" with links for "Article", "Book", and "Book Chapter"; "My Requests" with links for "All Requests" and "Open Requests"; and "Contact" with a link for "Document Delivery Service". An orange arrow points to the "Document Delivery Service" link. To the right of these sections is a table with a header "Request" and a column containing multiple rows of "+ PAT-100".

Request
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